

FRAMEWORK AGREEMENT FOR PRE-QUALIFIED SERVICE PROVIDERS

**Appointment of Service Provider(s) into a Framework Agreement
for the Hiring, Transportation, Installation and Commissioning
services of Standby Generators and Control Panels at Various
Sentech Transmitter Sites, on an “As and When Required” basis for
the Period of three (3) years**

Made and entered into between

SENTECH SOC LIMITED

Registration Number: 1990/001791/30

(“Sentech”)

and

NAME OF SERVICE PROVIDER

Registration Number: _____

(“the Service Provider”)

(Jointly referred to as the “Parties”)

1 INTERPRETATION

- 1.1. The headings to the clauses of this Agreement are inserted for reference purposes only and shall in no way govern or affect the interpretation hereof.
- 1.2. Unless inconsistent with the context, the expressions set forth below shall bear the following meanings:
- 1.2.1. “Agreement” means the terms and condition contained in this agreement and any/all annexures hereto from time to time;
- 1.2.2. “Commencement Date” means _____
- 1.2.3. “**Data**” means any data, including personal information as defined in the Protection of Personal Information Act 4 of 2013, including personal information which is stored, encrypted, decrypted, collected, collated, accessed, recovered, retained or processed by the Service Provider on behalf of Sentech, irrespective of media or form;
- 1.2.4. “**Parties**” means Sentech and the Service Provider, and “party” shall mean either one of the parties or a combination of them as the context may indicate;
- 1.2.5. “**Service Provider**” means _____, a company, duly registered and incorporated in accordance with the laws of the Republic of South Africa with registration number _____;
- 1.2.6. “**Sentech**” means Sentech SOC Limited, a company with limited liability duly registered and incorporated in accordance with the laws of the Republic of South Africa, having its registered office at Octave Street, Radiokop, Roodepoort, with Registration Number _____;
- 1.2.7. “**Services**” means the duties and responsibilities more fully described in clause 5 of this Agreement and in Annexure “A” hereto;
- 1.2.8. “**Service Fees**” means the fees more fully described in clause 7 below;
- 1.2.9. “**Signature Date**” means the date of signature of this Agreement by the party signing last in time by a person duly authorized to do so;
- 1.2.10. “**VAT**” means Value Added Tax as levied in accordance with the Value Added Tax Act 89 of 1991, as amended.

2 INTRODUCTION

- 2.1 Sentech requires the Services from the Service Provider in respect of, inter alia, to _____ of Sentech, as more fully described in clause 5 below and in Annexure "A" hereto.
- 2.2 The Service Provider is willing to provide the Services to Sentech based on the terms and conditions contained herein.
- 2.3 The Parties require that the terms and conditions of their agreement be reduced to writing and signed by them before the same shall be or become binding upon them.

3 APPOINTMENT

- 3.1 Sentech hereby appoints the Service Provider on Framework Agreement with effect from the Commencement Date to provide the Services and the Service Provider hereby accepts such appointment.
- 3.2 Sentech does not guarantee any work allocation to the Service Provider appointed on Framework Agreement neither does this appointment commit Sentech to any quantum of work to the Service Provider.
- 3.3 The Service Provider shall perform those duties and render the Services more fully described in clause 5 below and in Annexure "A" hereto, in a proper, diligent and satisfactory manner and, at all times, having regard to the requirements and directions of Sentech.
- 3.4 The Service Provider shall devote its time and attention to the affairs of Sentech as necessary to enable it to comply with its contractual obligations hereunder.

4 TERM

- 4.1 The appointment of the Service Provider shall commence on the Commencement Date and shall endure for a period of 36 months.
- 4.2 Notwithstanding the afore-going, Sentech shall be entitled to terminate the Agreement upon 30 (thirty) days' written notice to the Service Provider without any liability of any nature whatsoever to the Service Provider.

5 SERVICES

- 5.1 The duties of the Service Provider shall, inter alia, be to _____ as more fully described in Annexure “A” hereto, as and when required.
- 5.2 In performing the Services established for this Framework Agreement, the Service Provider undertakes to:
- 5.2.1 timeously respond to the word order issued.
 - 5.2.2 attend site inspections when required to do so;
 - 5.2.3 timeously mobilize resources to perform work within a stipulated period;
 - 5.2.4 not collude with other service providers in responding to Sentech’s requirements;
 - 5.2.5 where possible, obtain local labour as shall be determined by the location of the site where the Services shall be rendered;
 - 5.2.6 at all times carry out its duties and obligations in terms of this Agreement in a competent and professional manner;
 - 5.2.7 at all times act with the utmost good faith towards Sentech and to promptly and punctually carry out and perform all its duties and obligations in accordance with the provisions of this Agreement;

5.2.8 adhere to all Sentech's rules and regulations whilst on the sites.

- 5.3 The Service rendered by the employees of the Service Provider must be rendered under competent supervision provided by the Service Provider. Ensuring compliance with the relevant OHS Act and regulations.
- 5.4 The Service Provider shall guarantee that the Service shall be rendered and executed in a professional manner in accordance with the job description as provided by Sentech.
- 5.5 The Service Provider shall guarantee that its personnel shall have the expertise to execute their functions properly.
- 5.6 It remains the responsibility of the service provider to inform Sentech of any changes to the technical personnel deployed to site. The personnel evaluated during the tender process are assumed to be the ones assigned to the work; therefore, the service provider must notify Sentech if different personnel are proposed. Any replacement personnel must be equally or more competent and qualified in accordance with the requirements set out in the tender.
- 5.7 The Service Provider is not entitled to cede any of its rights or delegate any of its obligations under this Agreement without Sentech's prior written consent.
- 5.8 The Service Provider shall not be entitled to appoint any sub-contractor/s without Sentech's prior written consent. Notwithstanding the appointment by the Service Provider of any sub-contractor/s, the Service Provider shall remain liable for the fulfillment of all its obligations in terms of this Agreement.
- 5.9 It remains the responsibility of the service provider to provide suitable vehicles and equipment required for the execution of the scope in accordance with the requirements of this tender. As some sites are located in difficult terrain, vehicles accessing such sites shall be suitable for off-road conditions, including 4x4 capability where applicable.

6 RIGHTS OF SENTECH

Sentech reserves the right to:

- 6.1 Go outside the Framework Agreement to source services that cannot be sufficiently fulfilled within this Contract.
- 6.2 Approach other service provider's if there are no responses from the service providers on the Framework Agreement.
- 6.3 Remove a service provider from the Framework Agreement if the service provider's performance is unsatisfactory or if the service provider does not respond to Sentech's "work order";

- 6.4 Refrain from using the under-performing service provider for a period not exceeding twenty (24) months;
- 6.5 List a defaulting service provider on the National Treasury Database of prohibited suppliers;
- 6.6 Regularly update the Framework Agreement through an open tender process;
- 6.7 Negotiate prices received, and
- 6.8 If required, rotate service providers to afford all service providers an opportunity to provide services to Sentech.
- 6.9 Sentech reserves the right to request proof from any personnel deployed to site to verify that they are equally competent and qualified as stipulated in the tender requirements.

7 SENTECH'S DUTIES

- 7.1 Sentech shall make payment to the Service Provider in terms of clause 8 below.

8 SERVICE FEES AND PAYMENT

- 8.1 Prices shall be based on the pricing model described in Annexure A. When Sentech wishes to acquire any of the Goods listed in Annexure A hereto, Sentech shall request the Service Provider via the "Call of Procedure" as described in Annexure A, the quotation will be valid for a period of 30 days from the date of the quotation.
- 8.2 Payment shall be made to the Service Provider into the following Bank account:
 - Account name:
 - Bank :
 - Account number:
 - Branch code :
- 8.3 Nothing precludes Sentech from withholding payment on any invoice if Sentech, in its sole and absolute discretion, is of the reasonable opinion that the Service Provider has not satisfactorily performed in accordance with its obligations in terms of this Agreement.

9 INDEMNITY

- 9.1 The Service Provider indemnifies and holds Sentech harmless against all liability, damage, obligation, responsibility, cost and expenditure of any nature which may arise out of this Agreement and/ or the use of Sentech's facilities; as well as for any physical damage to the Service Provider's property. Sentech shall not be liable for any damage to the property of the Service Provider which may be caused by its employees, agents, contractors, subcontractors, vehicles and/or activities of Sentech, excluding damage as a result of wilful and/or negligent action. However, any such damage shall be reported to Sentech in writing within 48 (forty-eight) hours, of having knowledge of such damage.
- 9.2 The Service Provider shall indemnify Sentech and keep Sentech indemnified whilst it and/ or its employees are present on the Sentech's premises, or for the duration of this agreement with Sentech, whichever period is the longest, against all losses and claims for injuries or damage, of any nature and howsoever caused, to any person or property whatsoever, which may arise out of or in connection with the Services being performed by the Service Provider.
- 9.3 The service provider shall maintain valid and up-to-date insurance cover adequate to address all risks associated with the scope of work. Such insurance shall include, but not be limited to, public liability insurance, performance guarantees, and any other cover necessary to mitigate risks arising from the execution of the works.
- 9.4 Service providers shall utilise their own tools and equipment for all work carried out on site. Where a service provider requests to use Sentech tools or other resources, it shall remain the service provider's responsibility to ensure that such tools or resources comply with the requirements of this Framework Agreement, as well as all applicable standards and regulations.

10 CONFIDENTIALITY

10.1 The Service Provider shall keep confidential and not use directly or indirectly, at any time during or after termination of this Agreement disclose or divulge to any person (save and except insofar as may be required by law):

10.1.1 any written instructions, drawings, notes, memoranda, data, discs or records (the “documents”) relating to Sentech’s business and affairs which are made by the Service Provider or which come into its possession during the currency of this Agreement. Any such documents shall be deemed to be the property of Sentech and shall be surrendered to Sentech in the event of the termination of this Agreement by Sentech, and the Service Provider will not retain any copies thereof or extracts therefrom.

11 TERMINATION

11.1 Sentech may immediately, and within its sole discretion terminate this Agreement at any time, by providing written notice to the Service Provider if:

11.1.1 it is not satisfied with the quality of any of the Services;

11.1.2 the Service Provider becomes insolvent, or guilty of fraud or dishonesty, willful default, negligence or incompetence;

11.1.3 there is a change in Sentech’s strategic direction,

11.1.4 circumstances exist justifying such termination at the sole and absolute discretion of Sentech including due to operational requirements.

12 DOMICILIUM CITANDI ET EXECUTANDI

12.1 The Parties hereto respectively choose *domicilium citandi et executandi* (“domicilium”) for all purposes of and in connection with this Agreement as follows:

SENTECH

Octave Street,
Radiokop Ext. 3
Honeydew
Private Bag X06

Honeydew, 2040



Fax: 086 743 1794

Attention: Executive: Legal and Regulatory

AND

The Service Provider

Tel: _____

Fax: _____

Email: _____

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12.2 Any notice given by either party to the other shall be deemed to be received by the addressee:

12.2.1 on the date on which the same was delivered to the addressee's *domicilium*, if delivered by hand (unless proven otherwise); or

12.2.1 on the date on which the same was despatched by facsimile transmission at the addressee's *domicilium* (unless proven otherwise).

12.2.2 Any party hereto may change a *domicilium* referred to above to any address within the Republic of South Africa by giving written notice to that effect to the other party hereto.

12.2.3 The Parties hereto shall be entitled to change their *domiciliumi* from time to time provided that any new *domicilium* selected by them shall be situated in the Republic of South Africa and any such change shall only be effective upon receipt of notice in writing by the other party.

13 DATA PRIVACY AND PROTECTION

13.1 The Service Provider acknowledges that in providing the Services to Sentech, the Service Provider may be exposed to Sentech's Data, including Data of any of Sentech's clients and/or other third parties.

13.2 The Parties specifically record that all Data provided by Sentech to the Service Provider, or to which the Service Provider may be exposed, shall constitute Confidential Information and as such, the Service Provider shall comply with all the provisions of clause 10 with regard to such Data.

13.3 The Service Provider hereby warrants in favour of Sentech that it shall at all times strictly comply with all applicable legislation and with all the provisions and requirements of the Sentech's Data protection policies and procedures, as may be updated from time to time, and any further requirements of which Sentech may, from time to time, advise the Service Provider in writing, or which may be required by legislation, regulation or any relevant industry body, whether within the Republic of South Africa or elsewhere in the world.

13.4 The Service Provider hereby warrants and undertakes that it shall not, at any time copy, compile, collect, collate, process, mine, store, transfer, alter, delete, interfere with or in any other manner use Data for any purpose other than with the express prior written consent of Sentech, and to the extent necessary to provide the Services to Sentech. All data and software, including Sentech Data, provided by Sentech or accessed (or accessible) by Service Provider Staff members shall be used by such Staff members only in connection with the provision of the Services and shall not be commercially exploited by the Service Provider in any manner whatsoever.

13.5 The Service Provider further warrants that it shall ensure that all its systems and operations which it uses to provide the Services, including all systems on which Data is copied, compiled, collected, collated, processed, mined, stored, transmitted, altered or deleted or otherwise used as part of providing the Services, shall at all times be of a minimum standard required by law and further be of a standard no less than the standards which are in compliance with the international best practice for the protection, control and use of Data.

13.6 The Service Provider indemnifies and holds Sentech harmless for any loss, whether direct or indirect, arising out of a failure to process any Sentech Data in accordance with the applicable laws.

14 WHOLE AGREEMENT

14.1 This Agreement constitutes the whole Agreement between the Parties as to the subject matter of this Agreement and no agreements; representations or warranties between the Parties other than those set out herein will be binding on the Parties.

15 VARIATION

15.1 This agreement, including this clause, cannot be varied, added to, or cancelled by agreement otherwise than by means of a further written and signed agreement between the parties.

16 RELAXATION

16.1 No latitude, extension of time or other indulgence which may be given or allowed by either Party to the other in respect of the performance of any obligation hereunder or the enforcement of any right arising from this Agreement and no single or partial exercise of any right by either Party shall under any circumstances be construed to be an implied consent by such Party or operate as a waiver of, or otherwise affect any of that Party's rights arising from this Agreement.

17 BREACH

17.1 Should any Party ("the defaulting Party") commit a breach of any of the provisions of this Agreement, then the other Party ("the aggrieved Party") shall be obliged to give the defaulting Party 14 (fourteen) days' written notice or such longer period as may reasonably be required in the circumstances, to remedy the breach. If the defaulting Party fails to comply with such notice, the aggrieved Party shall be entitled to cancel this Agreement against the defaulting Party or to claim immediate payment and/or specific performance by the defaulting Party of all the defaulting Party's obligations whether or not the due date for payment and/or performance shall have arrived, in either event without prejudice to the aggrieved Party's rights to claim damages. The foregoing is without prejudice to such other rights as the aggrieved Party may have at law; provided always that, notwithstanding anything to the contrary contained in this Agreement, the aggrieved Party shall not be entitled to cancel this Agreement for any breach by the defaulting Party unless such breach is a material breach going to the root of this Agreement and is incapable of being remedied by payment in money, or if it is capable of being remedied by payment in money, the defaulting Party fails to pay the amount concerned within 14 (fourteen) days after such amount has been finally determined.

EXECUTION:

THUS DONE AND SIGNED AT _____ ON THIS THE ____ DAY OF _____ 2026 IN THE PRESENCE OF THE UNDERSIGNED WITNESSES.

**DULY AUTHORISED FOR AND
ON BEHALF OF SENTECH SOC LIMITED**

NAME: **ZUNAID ADAMS**

DESIGNATION: EXECUTIVE: LEGAL AND REGULATORY

WITNESSES

1. _____
2. _____

THUS DONE AND SIGNED AT _____ ON THIS THE ____ DAY OF
_____ 2026 IN THE PRESENCE OF THE UNDERSIGNED WITNESSES.

DULY AUTHORISED FOR AND

ON BEHALF OF _____

NAME: _____

DESIGNATION: _____

WITNESSES

1. _____

2. _____

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ANNEXURE A

SCOPE OF WORK

I. Background

Sentech is a state-owned company and is the largest broadcasting signal distributor in South Africa. Sentech is a licensed Electronic Communications Network Service provider in South Africa. It currently operates many telecommunication networks for Satellite, Television, Radio, Broadband services and more. As such, Sentech is a global enabler of broadcasting and digital content delivery.

Provision of back-up power at Sentech Transmitter sites is critical in achieving the SLAs Sentech has with customers. It is evident that incoming mains disruption and standby generator failures are the main and common contributors to Sentech not meeting the SLA and ultimately paying penalties. One of Sentech KPI's is ensuring that the weighted average of 99.8% service availability is met. To achieve this KPI, the Operations Division needs to ensure that mitigation measures are put in place in the case of catastrophic failures where both the incoming mains supply due to load shedding, theft, vandalism etc. and Sentech standby generators failure occur at the same time resulting in a site completely off and all services being affected. Such measures include appointment of service providers that can assist with the hiring, transportation, installation and commissioning services of Standby Generators and Control Panels at Various Sentech Transmitter Sites sets within reasonable and stipulated turnaround time. This catastrophic failure can happen at any site, any Province and on any given day (including weekends and holidays) at any given time for unknown periods depending on the cause of failure. While Sentech intends to appoint service providers under Framework Agreements, it is imperative to state that Sentech promises no quantum of work to any successful bidder.

II. Description of the services

Appointment, through a framework agreement, Service providers specialising in Standby Generators with Control panels, to provide Hiring, Transportation, Installation and Commissioning services on an as and when required basis for a period of three (3) years with the option to renew for an additional 2 years.

- i. Hire and deliver a required standby generator size and/or control panel as and when required.
- ii. Install and commission the hired standby generator and/or control panel on site ensuring that it is operational

- iii. Transport, deliver, install and commission a Sentech owned generator on site as and when required. It remains the responsibility of the service provider to provide suitable vehicles and equipment required for the execution of the scope in accordance with the requirements of this tender. As some sites are located in difficult terrain, vehicles accessing such sites shall be suitable for off-road conditions, including 4x4 capability where applicable.
- iv. Provide only qualified, experienced technical personnel for the installation and commissioning of the standby generator provided under this framework. Service Provider(s) must take full responsibility of Maintenance of the hired Generator during hiring period.
- v. Standby generator installations must comply with: applicable standards of the National Fire Protection Association (NFPA).
- vi. Standby generators must be installed at least 5 feet away from any building openings (windows, doors etc.) and at least 5 feet away from any walls made of combustible materials
- vii. Minimum access clearances from buildings and property lines must be provided on all sides of generators in accordance with the manufacturers' installation instructions.
- viii. ***NOTE:** Most manufacturers require at least 3 feet of clearance; this may affect the location of generators on properties with narrow side yards.
- ix. Standby generators shall be placed as close as possible to the building electric breaker box panels. The electric breaker panels must be permanently labelled indicating an alternate power source (generator) is connected to the electric system.
- x. Standby generators may not be placed within five feet of any septic system drain field or impede access to septic tank covers or cleanouts.
- xi. Standby generators shall be installed according to manufacturer's specifications. If concrete mounting pads are required, the pads must be suitable for the application with appropriate vibration eliminators.
- xii. Decommission and collect the standby generator and/or panel from Sentech site after use
- xiii. The service provider shall ensure that all hired generators, associated electrical connections, cabling, and distribution equipment comply with applicable legislation and standards, including SANS 10142-1 where applicable. The service provider shall provide valid Certificates of Compliance (CoCs), test certificates, and related compliance documentation prior to commissioning or operation.
- xiv. The service provider (s) shall take full responsibility of the insurance of their hired standby generator, for the period of the hiring and Sentech shall not be held accountable for any insurance related issues.

- xv. The truck driver or any used equipment shall possess all relevant and valid licences, permits, and certificates required to legally operate the vehicle in accordance with the requirements of this tender scope.

III. List of generators and control panels

Province	Town	Municipality	Generator name	Alternator name	Controller name
Eastern Cape	East London	Buffalo City Metropolitan Municipality	500KVA	LEROY	CIRCON
			Perkins		
	King William's Town	Buffalo City Metropolitan municipality	125KVA	MARELLI	DEEP SEA CONTROLLER
			Cummins		
	Butterworth	Mquma local Municipality	175KVA	MARELLI	DEEP SEA CONTROLLER
			Volvo		
	Cala	Sakhisizwe Local Municipality	170KVA	MARELLI	DEEP SEA CONTROLLER
			Cummins		
	Umthata	King Sabatha Dalindyebo Local Municipality	200KVA	MARELLI	DEEP SEA CONTROLLER
			Cummins		
	Port St Johns	Port St Johns Local Municipality	70KVA	MARELLI	DEEP SEA CONTROLLER
			Perkins		
	Entshatshongo	Mbhashe	115KVA	MARELLI	DEEP SEA CONTROLLER
			Cummins		
	Matatiele	Matatiele	110KVA	MARELLI	DEEP SEA CONTROLLER
			Cummins		
	Holy Cross	Ngquza Hill	220KVA	MARELLI	DEEP SEA CONTROLLER
			Cummins		
	Mount Ayliff	Umzimvubu	170KVA	MARELLI	DEEP SEA CONTROLLER
			Cummins		
	Ngqeleni	Nyandeni	220KVA	STANFORD	DEEP SEA CONTROLLER
			Cummins		
	Graaff Reinet	Dr Bayers Naude	130 KVA	Marelli	DEEP SEA CONTROLLER
			Cummins		
	Cradock	Inxuba Yethemba	150 KVA	Marelli	DEEP SEA CONTROLLER
			Cummins		
	Queenstown	Enoch Mgijimi	250KVA	Marelli	DEEP SEA CONTROLLER
			ADE		
	Ugie	Elundini	40 KVA	Marelli	DEEP SEA CONTROLLER
			Cummins		
	Noupoort	Umsobomvu	100 KVA	Marelli	DEEP SEA CONTROLLER
			Cummins		

Province	Town	Municipality	Generator name	Alternator name	Controller name
	Aliwal North	Maletswai	250 KVA Cummins	Marelli	DEEP SEA CONTROLLER
	Elands Heights	Senqu	170 KVA Cummins	Marelli	DEEP SEA CONTROLLER
	Middelburg OC	Inxuba Yethemba	32kW Deutz	Marelli	DEEP SEA CONTROLLER
	Kareedow	Koukamma	50KVA Cummins	Marelli	DEEP SEA CONTROLLER
	Greenbushes	Nelson Mandela Bay	350KVA Scania	Leroy Somer	DEEP SEA CONTROLLER
	Grahamstown	Makanda	400KVA Volvo	Leroy Somer	DEEP SEA CONTROLLER
	Suurberg	Blue Crane Route	125KVA Deutz	A Van Kaick	DEEP SEA CONTROLLER
	Bedford	Nxuba	110KVA Cummins	Stamford	DEEP SEA CONTROLLER
	Willowmore	Sarah Batman District Municipality	35kVA ADE	Leroy Somer	CIRCON
	Beaufort West	Beaufort West	175kVA Cummins	Stamford	DEEP SEA CONTROLLER
	PE OC	Nelson Mandela Bay	45KVA John Deere	Leroy Somer	DEEP SEA CONTROLLER
	De Aar	Emthanjeni	200kVA Cummins	Marelli	DEEP SEA CONTROLLER
Northern Cape	Upington OC		60 kVA Cummins	Stamford	DEEP SEA CONTROLLER
	Prieska	Siyathemba	75 kVA Cummins	Marelli	DEEP SEA CONTROLLER
	Aggeneys	Khai-Ma	90 kVA Cummins	Stamford	DEEP SEA CONTROLLER
	Upington	Kheis	175 kVA Cummins	Stamford	DEEP SEA CONTROLLER
	Douglas	Siyancuma	90 kVA Cummins	Stamford	DEEP SEA CONTROLLER
	Kuruman Hills	Ga-Segonyana	235 kVA Cummins	Marelli	DEEP SEA CONTROLLER
	Calvinia	Hantam Local Municipality	75kVA Cummins	Stamford	DEEP SEA CONTROLLER
	Garies	Kamiesberg Municipality	160kVA Cummins	Stamford	DEEP SEA CONTROLLER
	Carnavon		60kVA	Stamford	

Province	Town	Municipality	Generator name	Alternator name	Controller name
		Kareeberg local Municipality	Cummins		DEEP SEA CONTROLLER
	Springbok	Namakwa District Municipality	100kVA	Stamford	DEEP SEA CONTROLLER
			Cummins		
WESTERN CAPE	CoCT	300/152kVA			
	Vanhynsdorp	Vanhynsdorp	180kVA	Stamford	DEEP SEA CONTROLLER
			Cummins		
	OC	CoCT	135kVA	Marelli	DEEP SEA CONTROLLER
			Perkins		
	Constantiaberg 1	CoCT	300kVA	Leroy Somer	DEEP SEA CONTROLLER
			Scania		
	Constantiaberg 2	CoCT	152kV	Siemens	DEEP SEA CONTROLLER
			ADE		
	Table Mountain	CoCT	23kVA	Leroy Sommer	CIRCON
			Perkins		
	Paarl	Drakenstein	120kVA	Marelli	DEEP SEA CONTROLLER
			Kirloskar		
	Simonstown	CoCT	35kVA	Marelli	CIRCON
			Kirloskar		
	Franschoek	Stellenbosch	30kVA	Leroy Somer	CIRCON
			ADE		
	Hout bay	CoCT	60kVA	Marelli	DEEP SEA CONTROLLER
			Kirloskar		
	Tygerberg	CoCT	250kVA	Leroy Somer	DEEP SEA CONTROLLER
			Scania		
	Villiersdorp	Theewaterskloof	300kVA	Leroy Somer	DEEP SEA CONTROLLER
			Scania		
	Hermanus	Overstrand	80kVA	Leroy Somer	DEEP SEA CONTROLLER
			Lovol		
	Napier	Overberg	60kVA	Marelli	DEEP SEA CONTROLLER
			Cummins		
	Piketberg	Bergrivier	225kVA	Marelli	DEEP SEA CONTROLLER
			Cummins		
	Matjiesfontein	Central Karoo Municipality	75kVA	Marelli	DEEP SEA CONTROLLER
			Cummins		
	Ceres	Witzenberg Municipality	140kVA	Marelli	DEEP SEA CONTROLLER
			Kirloskar		
	Klipheuwel	CoCT	Volvo	Leroy Somer	CIRCON
	Riversdale	Hessequa	175kVA	Stamford	DEEP SEA CONTROLLER
			Cummins		

Province	Town	Municipality	Generator name	Alternator name	Controller name
	George	George	150kVA	Marelli	DEEP SEA CONTROLLER
			Cummins		
	OC	George	35kVA		DEEP SEA CONTROLLER
			Cummins		
	Knysna	Knysna	50kVA	Marelli	DEEP SEA CONTROLLER
			Cummins		
	Oudtshoorn	Oudtshoorn	175kVA	Stamford	DEEP SEA CONTROLLER
			Cummins		
	Uniondale	George	30kVA	Marelli	DEEP SEA CONTROLLER
			Cummins		
	Ladismith	Kannaland	65kVA	Marelli	DEEP SEA CONTROLLER
			Cummins		
North West	Zeerust	Ramotshere Moiloa local Municipality	350 kVA	Marelli	DEEP SEA CONTROLLER
			Volvo		
	Schweizer Reneke	Mamusa Local Municipality	300 kVA	Marelli	DEEP SEA CONTROLLER
			Cummins		
	Christiana	Lekwa Teemane	132 kVA	Marelli	DEEP SEA CONTROLLER
			Cummins		
	Enzelsburg	Ramotshere Moiloa	30 kVA	Leroy Somer	CIRCON
			Perkins		
	Madibogo	Ratlou Local Municipality	60 kVA	Leroy Somer	DEEP SEA CONTROLLER
			Deutz		
	Taung	Greater Taung local Municipality	60 kVA	Marelli	DEEP SEA CONTROLLER
			Cummins		
	Suppingstad	Ramotshere Moiloa local Municipality	62 kVA	Marelli	CIRCON
			Kirloskar		
	Piet Plessis	Kagiso Molopo local Municipality	30 kvA	Leroy Somer	DEEP SEA CONTROLLER
			Perkins		
KwaZulu Natal	Durban North	Ethekwini	200KVA	Marelli Motori	DEEP SEA CONTROLLER
			Perkins		
	Port Shepstone	Ray Nkonyeni	650 KVA	Marelli Generators	DEEP SEA CONTROLLER
			Perkins		
	Pietermaritzburg	Msunduzi	100KVA	Marelli Generators	DEEP SEA CONTROLLER
			Kirloskar		
	Eshowe	Umlalazi	400KVA	Marelli Motori	DEEP SEA CONTROLLER
			Scania		
	The Bluff	Ethekwini	110KVA	Marelli Generators	LEVATO
			Kirloskar		
	Greytown	Umvoti	100KVA		

Province	Town	Municipality	Generator name	Alternator name	Controller name
			Cummins	Marelli Generators	DEEP SEA CONTROLLER
	Moorriver	Mpofana	125KVA	Marelli Generators	DEEP SEA CONTROLLER
			Cummins		
	Overport	Ethekwini	110KVA	Marelli Generators	LEVATO
			Kirloskar		
	Alverstone	Ethekwini	650KVA	Leroy Somer	DEEP SEA CONTROLLER
			Perkins		
	Donnybrook	Dr Nkosazana-Zuma	450KVA	Marelli Generators	DEEP SEA CONTROLLER
			Scania		
	Straalhoek	Umzimkhulu	75KVA	Marelli Generators	DEEP SEA CONTROLLER
			Cummins		
	Glencoe 1 st	Umzinyathi	450kVA	Leroy Somers	DEEP SEA CONTROLLER
			Scania		
	Glencoe 2 nd	Umzinyathi	450kVA	Leroy Somers	DEEP SEA CONTROLLER
			Scania		
	Newcastle	Amajuba	35kVA	MARELLI	DEEP SEA CONTROLLER
			Cummins		
	Ladysmith	Alfred Duma	35kVA	MARELLI	DEEP SEA CONTROLLER
			Cummins		
	Vryheid Hill	Abaqulusi	120kVA	MARELLI	DEEP SEA CONTROLLER
			Cummins		
	Nongoma	Nongoma	125kVA	MARELLI	DEEP SEA CONTROLLER
			Cummins		
	Ubombo	Jozini	350kVA	MARELLI	DEEP SEA CONTROLLER
			Cummins		
	Louwsburg	Abaqulusi	50kVA	Leroy Somers	DEEP SEA CONTROLLER
			Perkins		
	Nquthu	Nquthu	75kVA	MARELLI	DEEP SEA CONTROLLER
			Cummins		
	Ulundi	Mthonjaneni	200kVA	Marelli	DEEP SEA CONTROLLER
			John Deere		
	Qudeni	Nkandla	150kVA	MARELLI	DEEP SEA CONTROLLER
			Cummins		
	Vryheid OC	Abaqulusi	45kVA	Leroy Somers	DEEP SEA CONTROLLER
			Perkins		
	Pongola	Uphongolo	5kVA	N/A	N/A
			Inverter		
	Loskop	Okhahlamba	3kVA	N/A	N/A
			Inverter		

Province	Town	Municipality	Generator name	Alternator name	Controller name
Gauteng	STP	City of Johannesburg	Volvo	Mecc alte	CIRCON & DEEP SEA CONTROLLER
			Volvo		
			Cummins	Marelli	DEEP SEA CONTROLLER
	NASREC	City of Johannesburg	Volvo	Leroy	DEEP SEA CONTROLLER
			Volvo	STANFORD	DEEP SEA CONTROLLER
	Welverdiend	Merafong	Volvo	LEROY	CIRCON
			500KVA		
	Brixton	City of Johannesburg	MTU	MARELLI	DEEP SEA CONTROLLER
			630kVA		
	Brixton	City of Johannesburg	MTU	MARELLI	DEEP SEA CONTROLLER
			630kVA		
	Kameeldrift	City of Tswane	MTU	MARELLI	DEEP SEA CONTROLLER
			500Kva		
	Kameeldrift	City of Tswane	MTU	STANFORD	DEEP SEA CONTROLLER
			630kVA		
	Menlo Park	City of Tswane	Kirloskar	MARELLI	CIRCON
			35KVA		
	Helderkruijn	City of Johannesburg	Kirloskar	MARELLI	CIRCON
			160KVA		
	Rustenbug	Bojanala	Perkins	LEROY	DEEP SEA CONTROLLER
			130KVA		
	Pankop	Nkangala	40KVA		DEEP SEA CONTROLLER
	PTA North	City of Tswane	Kirloskar	MARELLI	DEEP SEA CONTROLLER
			35 KVA		
	Heidelberg	Lisedi	ADE	LEROY	CIRCON
			30KVA		
	Bez valley	City of Johannesburg	John Deere	ECO	CIRCON
			24KVA		
	Mondeor	City of Johannesburg	John Deere	ECO	CIRCON
			24KVA		
	Bloemendaal	Midvaal	Mitsubushi	STANFORD	DEEP SEA CONTROLLER
			420 kVA		
	Welgedacht	Ekurhuleni	John Deere		CIRCON
			250 kVA		
	Klerksdorp	Matlosana	Scania		DEEP SEA CONTROLLER
			400 kVA		
Limpopo	Potgietersrus	Mokgalakwena	500KVA	MARELLI	DEEP SEA CONTROLLER
			500kVA		

Province	Town	Municipality	Generator name	Alternator name	Controller name
			Scania		
	Tzaneen	Mopani	350KVA	MARELLI	DEEP SEA CONTROLLER
			Volvo		
	Thabazimbi	Waterberg	350KVA	MARELLI	DEEP SEA CONTROLLER
			Scania		
	Louis Trichardt	Makhado	200KVA	MARELLI	DEEP SEA CONTROLLER
			Mercedes		
	Hoedspruit	Mopani	200KVA	MARELLI	DEEP SEA CONTROLLER
			Cummins		
	Sibasa	Thulamela	150KVA	MARELLI	DEEP SEA CONTROLLER
			Cummins		
	Gaba	Thulamela	100KVA	MARELLI	DEEP SEA CONTROLLER
			Cummins		
	Tolwe	Waterberg	100KVA	LEROY SOMER	DEEP SEA CONTROLLER
			Lovol		
	Gamabula	Waterberg	100KVA	LEROY SOMER	DEEP SEA CONTROLLER
			Lovol		
	Tshamavhudzi	Musina	100KVA	MARELLI	DEEP SEA CONTROLLER
			Cummins		
	Malamba	Makhado	35KVA	MARELLI	DEEP SEA CONTROLLER
			Cummins		
	Dzamba	Musina	35KVA	MARELLI	DEEP SEA CONTROLLER
			Cummins		
	Punda Maria	Colins Chabane	50KVA	LEROY SOMER	
			Hertz		
	Haenertsburg	Capricorn	50KVA	LEROY SOMER	
			Perkins		
	Blouberg	Blouberg	25KVA	LEROY SOMER	
			Hartz		
	Nylstroom	Waterberg	75KVA	MARELLI	
			Cummins		
	Mulima	Makhado	25KVA	LEROY SOMER	
			Hartz		
Mpumalanga	Ermelo OC	Ermelo	40kVA		DEEP SEA CONTROLLER
	Piet Retief	Mkondo	200kVA	Marelli	DEEP SEA CONTROLLER
			Cummins		
	Carolina	Albert Luthuli	100kVA	Marelli	DEEP SEA CONTROLLER
			Cummins		
	Dullstroom	Machadadorg	110kVA	Marelli	DEEP SEA CONTROLLER
			Cummins		
	Davel	Msokwaligwa	350kVA	Marelli	

Province	Town	Municipality	Generator name	Alternator name	Controller name
Free State			Cummins		DEEP SEA CONTROLLER
	Volksrust	Pixley Ka Seme	110kVA Cummins	Marelli	DEEP SEA CONTROLLER
	Nelspruit	Mbombela	Volvo 500kVA x 2	Marelli	DEEP SEA CONTROLLER
	Middelburg	Steve Tswete	350kVA Volvo	Marelli	DEEP SEA CONTROLLER
	Theunissen	Masilonyana	350KVA Scania	Marelli	DEEP SEA CONTROLLER
	Boesmanskop	Mohokare	175kVA Cummins	Stamford	DEEP SEA CONTROLLER
	Ladybrand	Mantsopa	80kVA Cummins	Marelli	DEEP SEA CONTROLLER
	Springfontein	Kopanong	130kVA Cummins	Marelli	DEEP SEA CONTROLLER
Free State	Bloemfontein	Mangaung	500kVA Scania	Marelli	CIRCON
	Kimberly	Sol Plaatjie	350kVA Scania	Marelli	DEEP SEA CONTROLLER
	Bethlehem	Dihlabeng	350kVA Volvo	Leroy Somer	DEEP SEA CONTROLLER
	Kroonstad	Moqhaka	350kVA Volvo	Leroy Somer	DEEP SEA CONTROLLER
	Petrus Steyn	Nketoana	75kVA Cummins	Marelli	DEEP SEA CONTROLLER
	Senekal	Setsoto	200kVA Scania	Leroy Somer	DEEP SEA CONTROLLER

Table 1: Diesel Generators and control panel inventory

IV. Structure of the Framework Agreement

Appointment of Service Provider(s) into a Framework Agreement for the Hiring, Transportation, Installation and Commissioning services of Standby Generators and Control Panels at Various Sentech Transmitter Sites, on an “As and When Required” basis for the Period of three (3) years.

The bid evaluation process will be divided into two stages:

Stage 1: Request for proposal (RFP) stage - bidders will be evaluated on both the Mandatory and Functional criteria. Bidders who are successful at this stage will proceed to the next stage, Price Negotiation.

Stage 2: Price negotiation of all fixed costs such as man-hours and kilometre rate, where Sentech and bidders who were successful on stage 1 will negotiate for possible fixed costs.

V. Requirements and Turnaround times

Sentech requirements from the service provider:

- i. Service provider shall use their private transport to travel to and from Sentech site.
- ii. The service provider shall indicate reasonable arrival time on site for any work
- iii. The service provider shall be able to render the required services even after working hours, on weekends and on public holidays.
- iv. Service provider shall use their own tools for any work carried out on site
- v. The service provider shall allocate suitably qualified and experienced personnel to support the delivery, installation, operation, monitoring, maintenance, and removal of the hired standby generator equipment, where applicable.
- vi. Service provider shall deliver the required resources within the stipulated Service Level Agreement (SLA). The following considerations shall be considered:
 - a. Normal working hours – An average of 4 to 8 hours from the time service provider receive a request from Sentech to the time the required plant and resources are despatched to the Sentech site, weather permitting.
 - b. Weekends and public holidays - An average of 4 to 8 hours from the time the service provider receive a request from Sentech to the time the required plant and resources are despatched to Sentech site, weather permitting.
 - c. After hours - An average of 4 to 8 hours from the time service provider receive a request from Sentech to the time the required plant and resources are despatched to Sentech site, weather permitting or as mutually agreed by all relevant parties.
- vii. Should the hired equipment experience fault, the service provider shall take an average of 2 to 3 hours for the investigation of the standby generator on arrival on site.
- viii. Service provider shall submit all necessary documentation such as invoice and statement for services rendered.
- ix. Service provider shall provide Sentech with a Certificate of Compliance (CoC), where applicable.

VI. Issuing Task Orders / Call Off Procedures

- a. Sentech shall request a service from the service provider issued via phone call, email or message (SMS). All verbal requests shall be immediately/when it is practically possible be followed by written communication via email.
- b. Sentech shall clearly indicate the size of the generator required, the duration of hire, the delivery site and any other related information that maybe required by the service provider (s).
- c. Request service provider to provide all installation required materials such as cables etc.
- d. Request service provider to install the delivered standby generator
- e. Request service provider to commission the installed standby generator set
- f. The service provider is to provide all required materials when requested to do so and it needs to be approved by the relevant Manager. Should Sentech prefer to utilize their own material/spares the service provider should then accept the recommendation.
- g. Request service provider to commence with the required task after the work order issued by the Manager.
- h. Request service provider to provide a certificate of compliance (CoC) for the work done on the standby generator and/or control panel where applicable.
- i. Service provider shall leave the area where the standby generator was installed clean.

VII. Pricing Model

The rates and price entered for each item includes for all work and other things such as maintenance costs and all other necessary costs to render the required service. Sentech will embark on price negotiations with bidders who make it to stage 2, with the intention of negotiating for fixed costs for items such as man-hours and kilometre rate as shown below:

Diesel Generator hiring:

The rates and price entered for each item includes for all work and all other necessary costs to supply the item

Rate and prices applicable to the first year of the contract.

Category	Item / Description	Unit	Rate (ZAR) – Normal hours	Rate (ZAR) – After hours	Notes / Conditions
Labour rates	Electrician (Installation / Master)	R/hr			
	Programmer / Controls Specialist	R/hr			
Rental rates	Rental rate for 0 kVA-125 kVA with panel	Per day			All-inclusive cost
	Rental rate for 126 kVA-300 kVA with panel	Per day			All-inclusive cost
	Rental rate for above 300kVA with panel	Per day			All-inclusive cost
Travel and Transport	Travel distance reimbursement	R/km		N/A	Aligned to AA / National Treasury Guideline
	Travel distance reimbursement (Truck)	R/km		N/A	

Table 2: Pricing model (Year 1)

Rate and prices applicable to the second year of the contract.

Category	Item / Description	Unit	Rate (ZAR) – Normal hours	Rate (ZAR) – After hours	Notes / Conditions
Labour rates	Electrician (Installation / Master)	R/hr			
	Programmer / Controls Specialist	R/hr			
Rental rates	Rental rate for 0 kVA-125 kVA with panel	Per day			All-inclusive cost
	Rental rate for 126 kVA-300 kVA with panel	Per day			All-inclusive cost
	Rental rate for above 300kVA with panel	Per day			All-inclusive cost
Travel and Transport	Travel distance reimbursement	R/km		N/A	Aligned to AA / National Treasury Guideline
	Travel distance reimbursement (Truck)	R/km		N/A	

Table 3: Pricing model (Year 2)

Rate and prices applicable to the third year of the contract.

Category	Item / Description	Unit	Rate (ZAR) – Normal hours	Rate (ZAR) – After hours	Notes / Conditions
Labour rates	Electrician (Installation / Master)	R/hr			
	Programmer / Controls Specialist	R/hr			
Rental rates	Rental rate for 0 kVA-125 kVA with panel	Per day			All-inclusive cost
	Rental rate for 126 kVA-300 kVA with panel	Per day			All-inclusive cost
	Rental rate for above 300kVA with panel	Per day			All-inclusive cost
Travel and Transport	Travel distance reimbursement	R/km		N/A	Aligned to AA / National Treasury Guideline
	Travel distance reimbursement (Truck)	R/km		N/A	

Table 4: Pricing model (Year 3)

VIII. Invoices and Invoicing Procedure

- i. Prices shall be based on the pricing model described in Table 2, 3 and 4 or as otherwise specified in the RFQ.
- ii. The quotation will be valid for a period of 90 days from the date of the quotation.
- iii. All invoices shall be submitted to the requesting Manager by the service provider for approval within three days for processing.
- iv. Any variation used shall be discussed with requesting Manager for approval prior to adjustments
- v. All rates must be **fully inclusive** of overheads, tools, PPE, and administration.
- vi. No additional costs outside this schedule will be accepted without prior written approval.
- vii. Travel and accommodation must be **pre-approved where applicable**. Accommodation shall not exceed a three (3) star rating and must be pre-approved by the relevant Sentech manager.
- viii. Travel claims shall be limited to the selected province, unless otherwise approved by the relevant OC Manager. Where the distance exceeds 150 km, the Service Provider must notify the OC Manager prior to dispatching the team. Should such rates not be

submitted and approved in advance, Sentech reserves the right to apply the approved rates for the province in which the Service Provider is appointed.

- ix. The distance claimed by the service provider must align with the distance indicated in the work order, unless otherwise agreed with the OC manager.
- x. Where the Service Provider is requested to render services outside of the province(s) for which they are appointed, they shall, prior to dispatching any resources to site, submit the applicable rates for approval. Should such rates not be submitted and approved in advance, Sentech reserves the right to apply the approved rates for the province in which the Service Provider is appointed.
- xi. The Service Provider may be required to substantiate the travel distance claimed. Travel charges shall be limited to distances within the province(s) for which the Service Provider is appointed. Where services are rendered within the appointed province (e.g., Gauteng), the Service Provider shall not claim travel costs for resources originating from outside that province, unless prior written approval has been obtained from the relevant Sentech Manager.
- xii. Normal working hours are defined as the period between 08h00 and 16h30, Monday to Friday. Any time outside these hours shall be regarded as after-hours or weekend work, as applicable.

IX. Limitations on the use of this Framework agreement

Shall the appointed service provider(s) fail to deliver on Sentech request within specified framework agreement, Sentech reserves a right to go on an open market for the services required under this Framework agreement.

ANNEXURE B: WORK ORDER FORM (HIRING OF DIESEL GENERATORS)

Private Bag X06
 Honeydew
 2040
 Enquiries
 Tel:
 Email:
 Date:

Name of Service Provider

Email:

Dear Sir / Madam

ALLOCATION OF WORK: HIRING/RENTAL OF STANDBY GENERATORS AT
_____ SITE.

Sentech hereby requests the provision of standby generator rental / hiring services for the specified site. The requesting department shall indicate the applicable requirements and strike out those not applicable. The detailed scope and requirements are provided in the table below.

Kindly indicate your acceptance or decline of this work order and return it to the sender for processing.

SCOPE OF WORK	
Name of Site	
GPS Coordinates	
Required Generator Capacity (kVA)	
Generator Type	Open / Canopy / Containerised
Fuel Responsibility	Service Provider / Sentech
Rental Start Date	
Estimated Rental Duration	
Site Contact Person (Sentech Representative)	1. 2.
Temporary Cabling (required cable length, m)	
Connection Required	

SCOPE OF WORK	
Automatic Changeover Required	Yes / No
Any Access Restrictions / Site Requirements (e.g. 4x4 required)	
SERVICE PROVIDER\$ (To complete)	
Generator Capacity Offered (kVA)	
Service Provider Representative (On-site Contact Person)	1. 2.
Estimated travel distance to the site (km)	
Acceptance of Work Order	Yes / No

GENERAL CONDITIONS

1. The service provider shall ensure that all hired equipment is in good working condition and compliant with applicable regulations and standards.
2. The service provider shall provide all required statutory documentation, including test certificates, where applicable.
3. The service provider shall ensure that all personnel deployed to site are appropriately qualified and medically fit.
4. Any additional work outside the agreed scope shall only be undertaken after written approval from Sentech.
5. The service provider shall comply with all Sentech site access, safety, and security requirements.
6. The service provider shall ensure that the generator is delivered and collected within the agreed timelines.
7. It remains the responsibility of the service provider to provide suitable vehicles and equipment required for the execution of the scope. As some sites are located in difficult terrain, vehicles accessing such sites shall be suitable for off-road conditions, including 4x4 capability where applicable.
8. The service provider shall ensure that all hired generators, associated electrical connections, cabling, and distribution equipment comply with applicable legislation and standards, including SANS 10142-1 where applicable. The service provider shall provide valid Certificates of Compliance (CoCs), test certificates, and related compliance documentation prior to commissioning or operation.



Sentech Representative	Service Provider Representative
Name and signature	Name and signature
Position: OC Manager	Position: _____

ANNEXURE C: WORK ORDER FORM (TRANSPORTATION OF DIESEL GENERATORS)



Private Bag X06
 Honeydew
 2040
 Enquiries
 Tel:
 Email:
 Date:

Name of Service Provider

Email:

Dear Sir / Madam

ALLOCATION OF WORK: TRANSPORTATION OF STANDBY GENERATOR TO/FROM
_____ SITE.

Sentech hereby requests the provision of transportation services for a standby generator. The service provider shall provide suitable transport and handling equipment to safely load, transport, and offload the generator at the designated location.

Kindly indicate your acceptance or decline of this work order and return it to the sender for processing.

SCOPE OF WORK	
Name of Site	
GPS Coordinates	
Generator Description	
Generator Capacity (kVA)	
Estimated Generator Weight (kg)	
Generator Dimensions (LxWxH)	
Collection point	
Required Collection Date and Time	
Delivery point	
Required Delivery Date and Time	
Site Contact Person (Sentech Representative – Collection site)	1. 2.

SCOPE OF WORK	
Site Contact Person (Sentech Representative – Delivery site)	1. 2.
Suggested Vehicle requirements	
Access constraints/Site conditions	
Cranes & rigging required	Yes/No
Forklift required	Yes/No
Additional information	
SERVICE PROVIDERS (To complete)	
Vehicle Type (if applicable)	
Trailer Type (if applicable)	
Service Provider Representative (On-site Contact Person)	1. 2.
Estimated travel distance to the site (km)	
Acceptance of Work Order	Yes / No

GENERAL CONDITIONS

1. The service provider shall provide suitable vehicles, trailers, lifting equipment, and personnel required for the safe transportation of the generator.
2. The service provider shall be responsible for securing the load in accordance with applicable road traffic and transport regulations.
3. The service provider shall ensure that all drivers and operators hold the required licences and permits.
4. The service provider shall be responsible for any abnormal load permits required for transportation.
5. The service provider shall comply with all Sentech site access, safety, security, and environmental requirements.
6. The service provider shall immediately report any incident, damage, delay, or safety concern to the Sentech representative.
7. Transportation services shall include loading, securing, transportation, and offloading of the generator at the designated locations unless otherwise stated.



Sentech Representative	Service Provider Representative
Name and signature	Name and signature
Position: OC Manager	Position: _____